



## Report of the Cabinet Member for Care, Health and Ageing Wellbeing

**Adult Services Scrutiny Performance Panel – 30th July 2019**

### ADULT SERVICES PERFORMANCE FRAMEWORK

<b>Purpose</b>	<ul style="list-style-type: none"> <li>The purpose of this report is to present the Adult Services Performance Framework.</li> </ul>
<b>Content</b>	<ul style="list-style-type: none"> <li>The Performance Framework is designed to monitor performance across Adult Services.</li> <li>Members will note that there are two reports attached. The first is a summary report with headline indicators which demonstrate the general health of the Adult Services overall system. The second is the more detailed report with a summary at the beginning.</li> <li>Monitoring performance in this way is still very much work in progress and there are several areas for future development towards the end of the report.</li> <li>The report demonstrates the areas of business that are performing well and less well, and is designed to be an operational tool to help continually improve service quality and delivery.</li> <li>Similarly to the Performance Framework that Child and Family has developed over the years, it is anticipated that the Framework will be an evolving document.</li> </ul>
<b>Councillors are being asked to</b>	<ul style="list-style-type: none"> <li>Consider the report</li> </ul>
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